



## 問題集

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Title : Business Process Manager

(BPM)

Version: DEMO

- 1.Six Sigma strives to have a process operate at 99% efficiency.
- A. True
- B. False

Answer: B

- 2. Business activity monitoring is a method to measure the health and performance of your process.
- A. True
- B. False

Answer: A

- 3. Why is it important to manage an organization's processes?
- A. To increase productivity
- B. To decrease costs
- C. To increase efficiency
- D. All of the above
- E. None of the above

Answer: D

- 4.Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.
- A. True
- B. False

Answer: A

- 5.As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.
- A. True
- B. False

Answer: B