KTest

更に上のクオリティ　更に上のサービス

問題集

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Exam : **9L0-012**

Title : Mac Service Certification Exam

Version : Demo

1.Rhonda claims that her Mac cannot connect wirelessly to her AirPort Express network at home.
Which of the following would be the BEST question to ask her FIRST?
A. Have you tried connecting to a different Wi-Fi network?
B. Does your ISP support wireless access to the Internet?
C. Do you have a Thunderbolt to Ethernet adapter?
D. Have you updated your RAM?
Answer: A
Explanation:
Reference: https://support.apple.com/en-us/HT201621

2.Power Nap operations on a MacBook Air (Mid 2012) will be suspended until the unit is connected to a
power adapter when the charge is at what percentage or less?
A. 10 percent
B. 30 percent
C. 50 percent
D. 75 percent
Answer: B
Explanation:
When your battery has 30 percent or less charge, Power Nap operations will be suspended until you
connect a power adapter. Power Nap communicates and transfers data for a only a few minutes per
Power Nap cycle when running on battery. When connected to a power adapter, communications and
data transfers are continuous.

3.What color indicates that the Liquid Contact Indicators inside a MacBook Pro (13-inch, Mid 2012, have
been triggered?
A. Red
B. Blue
C. White
D. Yellow
Answer: A
Explanation:
The indicators trigger only with direct contact to a liquid. The indicators will not be triggered by
temperature and humidity that is within the product's environmental requirements described by Apple. A
triggered indicator will turn red or pink...indicating that the module(s) to which the indicator is attached has
been exposed to liquid.

4.What is the likely cause of an iMac (21.5-inch, Late 2013) producing a single error tone at startup that
repeats every five seconds.
A. The unit does not have RAM or RAM is not installed properly.
B. The logic board has failed and must be replaced.
C. The RAM does not pass data integrity tests.
D. The hard drive has failed S.M.A.R.T. status.
Answer: A
Reference: https://support.apple.com/en-ca/HT202768

5.Apple recommends a DIMM installation scheme for the Mac Pro (Late 2013) that:

A. Increases processing power

B. Enhances graphics processing

C. Optimizes system cooling

D. Enables use of special memory modules

Answer: D

Explanation:

Apple recommends that you use Apple-approved DIMMs. You shouldn't use DIMMs from older Mac Pro computers in your new Mac Pro. You can purchase Apple-branded memory online from the Apple Store or by visiting an Apple Retail store or Apple Authorized Reseller.

Reference: https://support.apple.com/en-us/HT6054