



問題集

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Title : Understanding Cisco

Business Value Analysis

Fundamentals

Version: DEMO

- 1. When establishing a current view of your customer, which two are internal sources of information? (Choose two.)
- A. Existing relationships
- B. Proposals submitted to the customer last year
- C.Customer's website
- D.Partner ecosystem SMEs

Answer: A,B

- 2. Which would be considered an internal SME?
- A.System Engineer assigned to the account
- **B.Cisco Services industry consultant**
- C.Cisco Channel Partner Program Manager
- D.Sales compensation analyst for the region

Answer: A

- 3. When reviewing public financial information published by the company, what data will you find?
- A. Year-to-year changes in revenue by Geography
- B.Number of customer service reps
- C.Company analysis on acquisition alternatives
- D.List of their customers

Answer: A

- 4. Which would be considered a 3rd party source of information about a company?
- A.Research note on the company, published by an industry analyst
- B.CFO presentation to industry group
- C.Previous Cisco Account Manager
- D.Company brochure with product specs

Answer: A

- 5. Why is it important to identify customer expectations of a solution provider?
- A. This insight is useful for planning a sales approach
- B.To identify which decision makers have the largest budget
- C.This helps to identify how a Cisco solution meets the company's IT standards
- D.This information usually describes the IT and C-suite relationship

Answer: A